



**(813) 738-3000**

**Robinson Relocations Florida LLC**

**DBA Robinson Relocations**

**USDOT 4514541**

**FLA MOVER REG. NO. IM4151**

## **Intra-State Moving Rates, Tariff & Terms of Service**

**Tariff No. 1.0**

**Issued By:**

Brian Robinson  
Robinson Relocations  
3905 Crescent Park Suite 113  
Riverview, FL 33578

**Issued Date:** 01/01/2026

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## **1.0 BASIC AGREEMENT AND DISCLOSURES**

Robinson Relocations Florida LLC, DBA Robinson Relocations (hereafter referred to as “Carrier”), is a private carrier of common household and office/commercial goods. The Carrier has no van-line affiliations and may utilize agents or subcontractors to fulfill shipments or portions of shipments. Any client or customer of Robinson Relocations utilizing services may be referred to as the “Shipper.”

### **Main Port of Operation:**

Robinson Relocations  
3905 Crescent Park Suite 113  
Riverview, FL 33578

The Shipper agrees to the terms and conditions in this document. This document is written in clear language to be easily understood. By committing to a residential or commercial move, the Carrier will complete the move at the full rates and expenses listed within this document, regardless of any previous estimates.

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## **2.0 COMPANY INFORMATION**

Robinson Relocations  
3905 Crescent Park Suite 113  
Riverview, FL 33578  
Phone: (813) 738-3000  
Hours: Mon - Sat: 9:00 AM - 6:00 PM, Sun: 9:00 AM - 1:00 PM

The Carrier is a licensed and insured household goods mover registered with the State of Florida under Mover Registration No. IM4151. All moves are subject to the rates and terms outlined in this tariff.

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## **3.0 MATERIALS & SPECIALTY ITEM FEES**

Shippers are responsible for all materials used in the move, as well as any specialty items that require additional handling or equipment. Charges for materials and specialty items are billed in addition to labor and transportation fees.

- Book (small) box: \$4.50/each
- Medium box: \$5.00/each
- Large box: \$6.00/each
- Dish Pack (18"x18"x28"): \$15.00/each

- Wardrobe Box: \$25.00/each
- Mirror Carton: \$14.00/each
- Tape: \$6.00/roll
- Packing Paper (25 lbs): \$60.00/bundle
- Shrink wrap: \$12.00/item wrapped
- Bubble Wrap: \$1.00/ft
- Mover Roll (Soft Wrap): \$1.00/ft
- Mattress Bags: \$16.00/each (required for shipment)
- Moving Blanket Rental Fee: \$10/Blanket
- Moving Blanket Purchase: \$25/Blanket
- Paper Pad (60'x72"): \$8.00/pad
- Pianos: \$200–\$400 (uprights & baby grands up to 750 lbs.)
- Safe Fee: \$200–\$400 (up to 750 lbs.)
- Large Appliance Handling (e.g., double-door refrigerators, or similarly sized items): \$75–\$150/item
- Hot Tubs: \$200-\$700 (up to 750 lbs.)
- Hoist Fee: \$200-\$500 (up to 3 stories)
- White Cargo Strap: \$10.00
- Inventory Fee: \$150.00

### **3.1 Mattress Bags**

Mattress bags are required. If the Shipper does not provide bags for all mattresses and box springs, the Carrier will provide them. Any damage to unprotected mattresses or box springs is the Shipper's responsibility.

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## **4.0 LABOR & EQUIPMENT**

### **4.1 Movers, Drivers, Packers, and Other Employees**

Rate: \$95/hour per person

### **4.2 Power Units / Travel Charge**

A Power Unit refers to any straight truck, cargo van, or vehicle used for moving operations. A one-hour minimum travel charge applies per dispatch and covers travel time to and from the shipper's location, as well as fuel, maintenance, and use of the vehicle. Actual travel time and charges may vary depending on addresses, distance, or other factors related to the move.

### **4.3 Office Personnel**

Billed at \$95/hour under rare circumstances, including false claims, unreasonable service requests, or forced labor.

### **4.4 Minimums & Maximums**

Two-hour minimum per day; fourteen-hour maximum per day. Additional labor beyond 14 hours billed at full hourly rates.

### **4.5 Discounts**

Discounts must be in writing. Weekend or holiday moves may void discounts. Changes in move date may void discounts.

### **4.6 Overtime & Off-Hours Work**

Arrival windows are approximate. Any load/unload starting at 1:00 PM or later, or on weekends/holidays, is billed at 1.5x the hourly rate. Hours over 8/day may be billed at 1.5x.

### **4.7 Additional Local Services**

Billed at \$95/hour per employee, two-hour minimum. Services may include:

- Wall/floor protection (materials billed separately)
- Furniture touch-up (materials billed separately)
- Overflow service (Carrier not liable for overflow)
- Shuttle service (smaller vehicle may be used; travel charges apply)
- Qualified access inspection (advance request required)

### **4.8 Holding Cost Disclosure**

Splitting a move over multiple days may require additional labor and travel costs. Truck hold fees are billed up to \$300 per truck, per night, depending on the labor and services required. The actual charge will reflect the time and resources used and may be less than the maximum listed.

Travel charges are applied per dispatch, meaning each new day or additional truck dispatch is billed separately. All charges are subject to the rates and terms outlined in the Carrier's published tariff.

### **4.9 Limitations and Specialty Items**

- Basic floor protection is included with all moves. This includes floor runners in high-traffic areas and padding of banisters and other high-traffic touch points. Any additional floor or surface protection beyond this must be

scheduled or communicated to Carrier in advance. Additional protection services will be billed at current hourly rates, with applicable minimums, and any actual materials used will also be billed.

- Carrier does not disconnect or reconnect water or gas lines to appliances.
- Carrier does not remount TVs.
- Safes, pianos, pool tables, hot tubs, and grandfather clocks require specialized handling; Carrier assumes no liability.
- Hoists may be required for large items; Shipper is responsible for cost and risk.

#### **4.10 Delivery Terms**

- The Carrier will make reasonable efforts to complete delivery. The Carrier is not responsible if conditions prevent ordinary delivery.
  - Extra charges may apply for hoisting, lowering, or any other special labor or equipment required to complete the delivery.
  - Shippers must make advance arrangements for elevators (padded) or other required services and are responsible for paying all applicable charges.
  - Waiting time resulting from lack of elevator service, weather, or other factors beyond the Carrier's control will be billed to the Shipper.
  - If no authorized person is available at delivery, or delivery instructions are incomplete, the Carrier may deliver at the Shipper's risk using reasonable judgment.
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### **5.0 INSURANCE & LIABILITY**

#### **5.1 Minimal Liability Option**

All shipments are covered at \$0.60 per pound per item. Example: 25-pound TV = \$15.00 coverage.

#### **5.2 Real Property Damage**

Carrier is not liable for damage to floors, doors, hinges, driveways, lawns, irrigation systems, or other property during the move. Shippers are responsible for property clearance and safety.

### **5.3 Liability Exceptions**

Carrier not liable for:

- Goods packed by owner
  - Pre-wrapped furniture
  - Disassembly/reassembly damage or lost hardware
  - Particleboard furniture
  - Loose items
  - Prohibited items (firearms, medications, hazardous materials, cash, jewelry, flammables, alcohol, live plants, perishables, explosives, or illegal items)
  - Specialist-required items (Safes over 750 lbs., pianos over 750 lbs., (1) or (2) piece slate pool tables, and hot tubs exceeding standard carry dimensions, exceeding 750 lbs., or requiring disconnection, draining, or specialty equipment)
  - Weather-related damage or moving scratches
  - Electronics or appliance malfunction
  - Real property damage
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## **6.0 ACCOUNT MANAGEMENT & ESTIMATES**

The Carrier maintains a digital system for tracking all moves. Provide full name, move details, and whether you are a prospective client or reserved Shipper.

### **6.1 Non-Binding Estimates**

Based on move date, addresses, and preliminary inventory. Final charges based on actual time, labor, materials, and equipment. Estimates may change if details are altered after booking.

### **Do Not Exceed Estimates**

Final bill will not exceed maximum listed on estimate, based on agreed services and inventory. Extra services billed at published hourly rates.

### **6.2 Binding Estimates**

Fixed price confirmed in writing. Adjustments may occur if move details change or additional services are required.

### **Guaranteed Estimate Truck Surcharge**

For moves booked under a Guaranteed or Binding Estimate, the Carrier reserves the right to apply a surcharge of up to 14% on total charges to cover additional truck-related costs. This surcharge is not automatically applied and will only be

added when deemed necessary by the Carrier. Any applicable surcharge will be clearly listed on the customer's estimate prior to the move.

### **Guaranteed Estimate Additional Costs**

For moves booked under a Guaranteed or Binding Estimate, the Carrier may incur additional costs necessary to complete the move. These may include, but are not limited to:

- Truck holding fees
- Hotel or lodging expenses for crew
- Per diem for crew meals
- Travel-related costs for overnight or multi-day moves

These costs will be listed as separate line items on all Guaranteed Estimates. While these line items reflect the estimated charges, if actual costs exceed the estimate due to unforeseen circumstances, the Carrier reserves the right to adjust the estimate to include the additional charges. Customers will be informed of any such adjustments.

### **6.3 Deposits**

- Non-binding estimates: \$250 deposit
- Binding estimates: 25% of total estimate

Deposits apply toward total move cost. Move is not scheduled until deposit is received and confirmed.

### **6.4 Collection of Account Charges**

**Hourly / Non-Binding Estimates:** Payment is due immediately upon delivery.

**Guaranteed Price / Binding Estimates:** Payment is due immediately after loading is complete at origin.

Acceptable payment methods: cash, certified bank check, cashier's check, credit card (A 3% credit card surcharge applies to all credit card transactions). Personal checks are only accepted for non-binding estimates. All payments are non-refundable.

### **6.5 Late Payments & Non-Payment**

\$50 fee immediately; \$150 after 7 days; interest up to 24.99%/year. Carrier may forward unpaid balances to collections.

## **6.6 Abuse, Hostility, and Harassment**

Carrier may refuse service to hostile Shippers. Shippers responsible for storage and associated costs if diversion occurs.

## **6.7 Claims Procedure**

Submit claims in writing via form within 30 days of move. Claims can be emailed to [Contact@RobinsonRelocations.com](mailto:Contact@RobinsonRelocations.com) or mailed to:  
Robinson Relocations, ATTN: Claims Department  
3905 Crescent Park Suite 113, Riverview, FL 33578

Include:

- Shipper name
- Shipment date
- Description of damages or losses
- Photos of damaged items
- Estimated weight of damaged items

Carrier will respond within 15 days. Liability limits and exceptions apply.

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## **7.0 IMPORTANT DOCUMENTS**

- Moving Tariff
- Pre-Move Inspection Report
- Confirmation of Move Details
- Bill of Lading (signed prior to move)
- Claims Submission Form
- Mutual Release (for refunds, signed within 30 days)